

## **PFD COVID SUPPLY UPDATE - January 24, 2022**

PFD have made several operational changes to do everything possible to ensure the ongoing ability to supply goods to our customers.

The warehouse staff shift times have been segregated so there is no cross over between day, afternoon, and night shift.

The start time for drivers has been staggered over 3 hours with no cross over.

External delivery drivers are only allowed to enter the warehouse in a designated separate area.

We have sanitizer stations in warehouse and administration areas and masks are worn in enclosed areas.

Staggered lunch breaks for all departments.

The customer service call centre team have been separated into two separate groups working out of two different areas of the Administration building with no cross over between the two groups.

All staff who can perform their duties away from the depot are working from home.

No visitors to the site unless essential.

No PFD sales representatives are allowed into the PFD Depot

RAT testing is being performed on site.

We have a contingency plan with our labour hire company so we can keep the flow of deliveries/workload moving if it becomes necessary and we have a contingency plan in place with our Melbourne PFD branch for emergency stock if it's required.

Right now, PFD Adelaide is holding 8 weeks stock on hand, normally that would be around 3 weeks but with the freight and manufacturing delays that we have been experiencing for many months now, we increased our stock holdings to try and offset those delays.

We may not have the exact product the customer is after, but we will have something to offer.

We are also holding frozen meals from Snapfresh and texture modified meal components from Texture Concept Foods that are suitable for hospitals and aged care sites as contingency meals should they be required.

If you require any further information on those products, please contact Lianne Brooks 0409 248 336